

Introducing SmartMoving Insurance Integration Powered by Relocation Insurance Group



Safeguard your business and earn extra income by offering moving insurance through SmartMoving.

SmartMoving and Relocation Insurance Group (RIG) have partnered to develop an innovative integration that allows moving businesses to seamlessly offer moving insurance protection to their customers. This first-of-its-kind solution streamlines the insurance experience, making it easy for moving companies to offer a comprehensive service that sets them apart from the competition---and creates a new revenue stream.

Offer moving insurance through your SmartMoving account with ease.



Create a new revenue stream

Easily earn extra income. Receive up to 10% in compensation* on each policy you sell.



Safeguard your business

Offer moving insurance to protect your business from high-value damage claims.



Elevate your customer experience

Offer easy and convenient moving insurance to protect your customer's valuables.



Leave it all to the experts

Let an A-rated, experienced insurer handle and pay your claims end-to-end.

RIG offers All Risk Coverage to protect customers' household goods against most causes of damage or loss, including loading, unloading, and transit-related.

All Risk Coverage Includes^

- ☑ Full replacement insurance coverage.
- ☑ Covers loss due to Acts of God (tornado, fire, smoke, lightning).
- ☑ Coverage for pairs and sets.
- ☑ Covers items of extraordinary value.
- ☑ Claims are processed by an independent licensed adjuster.

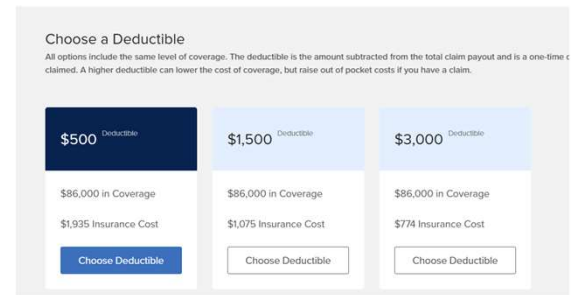
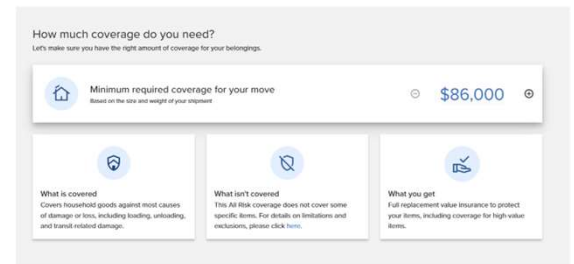
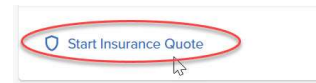
**RELOCATION
INSURANCE**
Moving | Storage | Logistics

^Subject to policy terms

How it Works

Become an affiliate of Relocation Insurance Group (RIG)...don't worry, we make it easy. Take a brief online training course (optional) on the basics of moving insurance so your team is comfortable answering common questions. After you book a move:

- 1 Click **"Start Insurance Quote"** from the Estimates page.
- 2 A quote is automatically generated based on the size and weight of the move.
- 3 Click to email or text the portal access link to your customer to review and choose a deductible.
- 4 Your customer can make changes and fill out the high-value items list. Detailed instructions are provided, and RIG Support is standing by to help!
- 5 Your customer electronically signs and submits payments.
- 6 That's it! The goods are insured, and your company's cargo policy is shielded. [Now, complete the move to get paid!](#)



If a claim is needed to be filed, the customer contacts Relocation Insurance Group directly and the entire claim management process is handled by insurance experts.

FAQs

How much do I earn? Compensation is based on the total cost of coverage placed by moving companies X 10%. The percentage may be adjusted based on loss ratio performance (total cost of coverages versus claims paid).

How do I get paid? Compensation fees will be paid monthly when meeting a minimum monthly threshold of \$200. If the monthly threshold has not been met, compensation will be paid quarterly.

Where does my customer go to file a claim? Customers will interact with Relocation Insurance directly. If a customer needs to file a claim, they can email claims@relocationinsurance.com or call (908) 315-5060.

What if my client has questions about the insurance? If you or your customer need more information, reach out to Customer Support at customersupport@relocationinsurance.com or call (973) 510-2523.